

A close-up photograph of a white dog's head, possibly a Maltese or similar breed, looking slightly to the right. The dog has a decorative headpiece consisting of a white circular element and a blue ring. The background is a light-colored, textured surface with a repeating pattern.

NANHALL PROFESSIONAL SCHOOL OF GROOMING

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OUR HISTORY

T. Hall Keyes, III became enamored of Breeding and Showing dogs as a child. He had the great opportunity to have his unique talent and touch with dogs to be nurtured by the greats of the dog world. After the Air Force and Columbia University, his experiences led him to the world of the German Shepherd dog - breeding, training and achieving unmatched show records.

In 1966, he left his retail executive past to follow his dream of being in the dog world full-time. In 1968, he met and married Fran and both became AKC Licensed Professional Handlers and members of the Professional Handlers Association. They purchased a 3-acre facility in Greensboro, NC. Here, Nanhall Pet Resort/ Training Center was born. Here they bred champions, trained, groomed and boarded dogs, in addition to showing purebred dogs for clients.



Nanhall developed the unique and much copied "Soft Touch" training method of working dogs. They provided financial aid and trained service dogs for the physically challenged. The dynamic concept of understanding the language of dogs and proper owner-handler interaction has caused Nanhall to be invited by many clubs throughout the country to give seminars. Their hard work, dedication and love for animals has earned respect and proven to be the road to success. That success has been measured solely by their accomplishments. Few professionals can match their range and depth of knowledge as well as their practical experience in so many aspects of dog field. Nanhall, and Nanhall's dogs, have appeared in periodicals, books, on television, as dog models and as speakers of a variety of subjects up to and including Dealing with Aggressive Dogs, Obedience and Grooming.



In 1984 Nanhall opened Nanhall Pet Spa and developed in 1986 Nanhall School of Grooming.

At this location dogs are pampered in hot tubs, whirlpools, hydrotherapy, as well as with unique grooming styles. Students come from all over the country to learn the latest techniques, and to begin their own business.

In 2003, Nanhall Pet Resort and Training Center was sold so that Fran and Hall could enjoy the love of travel and continue showing dogs. They still enjoy assisting in the training at the Spa.

Nanhall Pet Spa & Canine Garden is operated by Hayley Keyes their daughter, has kept up the family love of animals, with Award Winning Grooming in Grooming Contests throughout the country. With her mother, Fran Keyes, the family business continues to offer a wide range of animal services from Soft Touch Obedience Classes to Private Lessons, Day Board with Playtime to Specialized Boarding Needs for Dogs and Cats, Whirlpool, Massage, and to boot, All Breed Grooming for Pets and Show.



SOME OF OUR ACCOMPLISHMENTS

Youngest Schipperke to go Best In Show



*Best In Show Professional Handlers
 Award Winners in Obedience
 Certified in Dog Behavior at Cornell University
 Delta Society and Gaines Award for the #1 Service Dog
 in (1988)
 Breeders of over 130 Champions
 Westminster Breed Winners
 Greensboro's Best Kennel Award - 1988
 NC's 1st Assistance Dog
 Certified Pestologist
 Recognized Speakers
 Canine Chronicle
 Arthritis Today
 Washington Post
 National Inquirer
 Dog World Magazine
 Greensboro News & Record*

<i>President of International Professional Groomers</i>
<i>International Professional Groomer Certifier</i>
<i>IPG Certified Master All-Breed Groomers</i>
<i>Two National Dog Groomers Association Certified Master Groomers</i>
<i>Member of The International Society of Canine Cosmetologists</i>
<i>Certified Pet CPR</i>
<i>Intergroom Apprentice Judges</i>
<i>1st Prof. Dog Grooming School in NC</i>
<i>Past Asst. Director of PGAC</i>
<i>Past Assistant Executive Director of the Professional Groomers Association of the Carolinas</i>
<i>Member of The National Cat Groomers Inc. Association (NCGIA)</i>
<i>Member of Canadian Kennel Club</i>
<i>Canine Good Citizens Evaluator</i>
<i>Seminars with Chris Pawlosky, Judy Hudson, Lisa Leady and Colin Taylor</i>

Grooming Judges



*Grooming Show Winners
 Best In Show- Mexico World Show
 Award of Merit in Chihuahuas
 Award of Merit in Schipperkes
 Youngest German Shepherd to become
 Champion and Grand Victrix
 Highest Titled German Shepherd Bitch in
 (UDT, ROM, Grand Victrix)*

And listed in breed books on both the German Shepherd and Schipperke

THE FACILITIES

Nanhall Pet Spa and Grooming School is located in Greensboro, NC, only a few hours away from the Blue Ridge Mountains and the Beautiful Oceans. Great weather, beautiful parks and recreational areas, historic buildings, national landmarks, a superb educational community, a multitude of businesses, superlative cultural offerings, and award-winning choices for fine dining and nighttime entertainment make Greensboro the place to be in North Carolina. Add to that our diverse and friendly population and you'll see why people seek Greensboro as a place to visit often, as well as one to call home.



The school is spacious, clean and fully air-conditioned. The facility consists of approximately 2,500 square feet, including a lobby and retail area, which supports receiving and admissions.

The spacious grooming area is a 315 square feet and will accommodate 5 to 7 students. There are several Hair-Vac Systems, Fluff-Dryers and Hydraulic Tables for the students. Each station has Hi-Power Dryers, cabinet, drawers and mirrors, so you can see your work and all of the modern grooming equipment. This is where our students actually work on pets under close supervision of our certified instructors. There is also a Whirlpool with hydrotherapy for disabled pets.



Surge Bathing Systems and Bathing Beauty systems are equipped in the tubs.

For the comfort of each pet, we have Snyder cages with Sahara Air Dryers for the drying.

With two building dedicated for pets, we offer specialized boarding, grooming, daycare, and show dogs you are able to see world of dogs at all angles.

Our second building is designed to bring the outside in to pets. The Canine Garden is a unique area for pets to stay. Large indoors pens for our daycare and training dogs to stay. The pens overlook a small pond and waterfall. On each side on the building there are runs and play areas for pets. Break and Lunch tables are outside for your convenience and to visit the pets.

The classroom is equipped with tables and chairs for studying, audio visual aids, whiteboards, television and VCR and much more. This is where students will be taught all class work. The library is equipped with a wide variety of up-to-date books and videos related to the pet industry. The lunchroom is equipped with tables and chairs, refrigerator and microwave. The school is also minutes away from numerous fast food restaurants. One room accommodates the Classroom, Library and Lunchroom.

A separate bathing area consisting of three bath tubs This room is equipped two stand tubs and a walk in tub for large dogs. Hydro-



YOUR DIRECTORS

Hayley Keyes, ICMG , NCMG

Absorbing the experience of her multi-talented family - Hayley is a first Class award-winning trainer in obedience and conformation, as well as a winner in grooming competitions.

She has shown dogs in conformation, obedience, and grooming contests gathering Group wins and obedience titles. Emulating the unique "Soft Touch" training techniques developed by T. Hall Keyes, III, she is called the "grooming whisperer" by many. She has shared with her students the ability to communicate and handle problem dogs. Her ability to work with people has guided her students to win in grooming competitions and certifications. She has trained dogs for the disabled, winning for Nanhall the Gaines Award and the Delta Society Award.

She is the President of International Professional Groomers, Inc A Certifier for International Professional Groomers, a Certified Master Groomer with both International Professional Groomer, INC and National Dog Groomers Association, a member of National Dog Groomers Association, a member of The International Society of Canine Cosmetologists and, a member of Canadian Kennel Club, a past Assistant Executive Director of the Professional Groomers Association of the Carolinas, and a Canine Good Citizens Evaluator, and Certified in Pet CPR. Hayley is currently working with the Groomer Licensing Founders Committee to organize and standardize all grooming school curriculum. She has assisted Mr. J. J. Arends, author of the North Carolina Pesticide Manual for Groomers, in writing and obtaining material for this manual. She has been an Apprentice Judge for Intergrroom, the biggest Grooming Symposium in the USA and is currently working with the United Show Managers Alliance for judging.



Since 1999 has won placements in the following grooming shows- Atlanta Pet Fair, Kentucky Bluegrass Groomfest, Charlotte Groomfest, South Carolina Groomfest, Groom Expo in Hershey, Penn.

Hayley is also a recognized speaker, giving lectures on How To Deal with the Aggressive Dog, Connecting the Dots with Grooming, Breed Profiles with IPG Workshops, Less Stress In The Grooming Shop, Dealing with the Belligerent Dog, Show Off Your Dog and You and in Obedience.

Her talents include working with behavioral problems in dogs and training dogs for the disabled. Her skills also include working with people towards grooming competitions and certifications. Hayley works diligently to provide an outstanding learning experience for her students, with a facility designed for the student's comfort and needs and the newest technological equipment to prepare their graduates for success in the working world. Most importantly her students consider her a friend.

Hayley's long time love of poodles has grown beyond companions and those that she has loved and cared for during her ascension through the ranks as a highly awarded competition groomer and has stepped into the conformation ring with all of the flare and success that is expected of Nanhall and made great strides with Ch. Kaylen's My Name is Barbara and continues to astound the poodle rings with the magnificent Ch. Nanhall's Casanova DeMaya.

Charlie has already proven his prowess in the ring exhibiting tremendous movement and presence even placing above the bitch ranked #2 in the breed at the Carolina Kennel Club show in Greensboro in Nov of 2008. Ch. Hikel Terrydale Memoirs Of A Geisha, her Lakeland Terrier "Goo Goo" really struts her stuff! Her ring career has been glossed with Group wins and was ranked # 8 Lakeland Terrier in Dog news for 2008.

Fran Keyes, ICMG, NCMG

A graduate of New York Fashion Academy; attending Brooklyn College and Rutgers University, she left her field of fashion for the dogs! She is an A.K.C. Licensed Professional All Breed Handler and a former member of the Professional Handlers Association. She is a Certified Master Groomer with National Dog Groomers Association. A member of The International Society of Canine Cosmetologists, a member of the Schipperke Club of America; in 2007-2009 she was on the Ways and Means Committee featuring the Skip - A - Thon for the club. (The Skip-A-Thon is an event designed to bring some fun and relaxation to the start of the SCA's big week of shows, seminars, and other events. Every Schipperke who is a Schipperke can compete in the Skip-A-Thon. All it takes is a little talent, a cute costume, and a great sense of humor.) She is one of the directors for SCA and is an SCA Approved Breed Mentor. Currently she holds one of the top ten with schipperke: CH Nanhall's Sandpiper. At 2010 SCA National Specialty she will be judging the Futurity.



She was given the Certificate of Honor from the Schipperke Club of America for having:
#1 and #2 Conformation Schipperkes in the US for 1989, both with ROM Titles.
#1 Top Schipperke for 1990,
Youngest Schipperke to go Best In Show at 11 months.
With her breeding and love of the schipperkes, she has achieved the Awards:
Register of Merit – Register of Merit Excellent and Hall of Fame

In 1999 she was The Westminster Schipperke Best of Breed Winner with Ch Nanhall's Road Runner. At the International Show in Mexico, Fran won Best Junior Dog in Hound and Best Non-Sporting Groups as well as Best in Show with an Akita.

Fran has campaigned dogs all over the country garnering many top- dog awards and Best In Shows. She and her husband are well known breeders of German Shepherds, Schipperkes, Akitas and other breeds. Through the years they have been involved in several breeds, having bred over 130 all breed champions, many of whom have also achieved obedience titles. In 1988 she received The Delta Society Award and the Gaines Dog Award for the #1 Assistance Dog of the Year. In 1993 she was an Apprentice Judge for Inter groom, the biggest Grooming Symposium in the USA.

She is a recognized speaker, lecturing on aggressive dogs, Obedience, Winning in the Show Ring, and Successful Show Kennels. She a mentor in Schipperke Breed for AKC judges to learn from.

DEAR PROSPECTIVE STUDENT~

I would like to welcome you into the world of dog grooming. This is a profession that not only gives you personal satisfaction, but gives you the opportunity to be on your own. Groomers are needed all over the world. There are many rewarding fields to enter. If you love animals, make a career of working with them. Each day is new and exciting.

Through Nanhall's Professional Grooming Courses you are taught The Art of Grooming not just the mechanics. You learn to enhance the beauty and balance of your dog with proper grooming skills. You learn to be a career professional with integrity and security. With our Highly Knowledgeable Staff you will learn what it takes to be in a field that you have always dreamed about.

We are a private school accepting only 5 to 7 students per session; this enables us to give the personal, hands on attention we feel each student deserves. We are committed to give quality instruction that will enable each of our students to accomplish their goals and become Knowledgeable Professionals. We are approved for teaching by the State of North Carolina Dept. of Human Resources and the Division of Vocational Rehabilitation.



We think that the key to our success and the success of our graduates is undeniably related to our main concept, which is to provide you with all the knowledge that it takes for quality grooming and to open a profitable business that will give you a lifetime of happiness. Practical knowledge that has taken us years to acquire will allow you to handle the perils of a competitive business world with relative ease. This is only the beginning and the sky is the limit. It depends on you.

Enclosed you will find information about our school as well as an application form. Since enrollment is limited, we suggest that you mail it with the deposit to hold your place in a class of your choice.



Many Nanhall graduates are now successful entrepreneurs. Why wait? Join us to achieve knowledge, confidence and success. Learn the Art of Grooming while scissoring your way to success.

We offer you the knowledge that empowers you to open a successful business. Do not sell yourself short. Some day you might want to open two or three grooming shops or a franchise. You will have the knowledge that it takes to carry you through the fears of a competitive business world. We fully believe that our school is the most comprehensive. The training that you will receive is incomparable to any other dog grooming school.

We welcome you to come visit our facility and visit our web site at: <http://www.nanhall.com>



Sincerely-
Hayley Keyes

PROGRAMS OFFERED

We appreciate your interest in the Nanhall School of Dog Grooming, and are excited to tell you about our programs. With approximately 56 million cats and 52 million dogs in the United States, the professional groomer is in great demand. Professional dog groomers can find employment in grooming salons, kennels, animal shelters, veterinary offices, pet shops, pet suppliers and more. You would also have the opportunity to start your own grooming business and enjoy being your own employer. We also invite you to visit our school and discuss any additional questions you may have with our well-qualified staff. We are eager to invite you into a rewarding career.



- The Pet Stylist
- Improving Your Skill & Techniques
- Bather and Brusher

As a professional dog groomer, you can enter into a rapidly growing industry and enjoy the gratification of working with pets. When you enter into the pet industry, you enter into a field of unlimited opportunities ranging from a bather/brusher to owning and operating a grooming salon or salons!



Many of our graduates now own and operate their own professional grooming salons. Some of these groomers have gone "mobile" happily taking their work to the client's home. The choices are unlimited!

Ours is a stimulating learning environment - but we pride ourselves in helping our students become:

**SECURE CONFIDENT
SUCCESSFUL**

THE PET STYLIST

This is a comprehensive course designed for the person who desires to become a dog groomer. This program is designed for those students with no prior experience or training, intending to pursue a career as a professional pet groomer on an intermediate level, with future plans of working independently. In addition to intermediate dog grooming skills, students will learn the art of some show grooming. The student will learn all



intermediate pet-grooming skills. This program enables the student to professionally groom a variety of dogs and some cats.



Upon completion you will be given an application to the International Dog Groomers Association of America.

This course consists of 12 weeks, 480 hours, Monday – Friday, from 9:00 am- 5:00 pm. You will be here 8 hours per day. There is a 30-minute lunch break. You must complete 448 minimum hours and have a grade point average of 80 to receive a Certificate of Completion. Practical Work consists of 420 hours and Lecture Work consists of 60 hours.

This Includes Membership for 1 year to [International Professional Groomers, Inc](#), the IPG Guidelines and Testing for Salon Details when you complete the course.

Also 1 year Membership with [Professional Cat Groomers Association of America](#), which includes: Manual, Study Guides, and 2 days of classes on Cat Grooming.



Curriculum Covered

Dedicated Instructors with Close Supervision	Hands-on Grooming Experience	Clipper-Vac Clipping
Introduction to Grooming	Hair Structure and Skin	Custom & Various Pet Clips
Introduction to Proper Equipment	Canine Anatomy and Symmetry	Cat Grooming
Equipment Maintenance	AKC Standards Breeds & Histories	Hand Stripping
Eye and Ear Care	Intensive Theory on all Breeds	Leading Edge Equipment
Proper Toenail Clipping & Grinding	Scissoring and Thinning Systematically	Shop Management and Operations
Teeth Cleaning and Care	Scissor Techniques	Groomer/Veterinary Relationships
Bathing and Drying Techniques	Proper Hand Exercise to Minimize Injury	Proper Client/Groomer Relationships
Knowing and Applying Shampoos and Cream Rinses	Speed Grooming Techniques	Coping With Stress
Applying Hot Oils and Dips	Snap-On Comb Techniques	Telephone Techniques
Brushing and Combing Techniques	Breed/Skin Problems	Animal Care and Groomer Safety
Grooming Responsibility	Parasite Problems	Restraint Techniques
Blow Drying Techniques	Emergency First Aid	Prioritizing Time and Speed Techniques
Proper Cage Drying	CPR	Business Strategies
Professionalism	IPG Testing Available	On-Line Consultation
Attending Grooming Seminars	Help with Job Placement	Dog Show Trips

IMPROVING YOUR SKILL & TECHNIQUE



This course is for those who have had training or some experience and have decided they like this profession and wish to improve. Or perhaps you took a correspondence course and want to further your education. This course allows you to complete that training, ask any questions and pick up several tricks of the trade. We will critique what you know assessing your strengths and weaknesses.

For Groomers looking to improve their skills and speed, you have the opportunity to refine scissoring, increase speed and learn more advanced grooming skills. Hours will be spent on individualized hands-on training. The object of this program is to enable the student to work as a professional groomer, salon manager and owner.

This Course can be started anytime. Your individual needs will be discussed and assessed by a meeting with the instructor. You will also be

asked to groom a dog to meet the criteria for this class.

4 weeks- 120 hours

BATHER & BRUSHER COURSE

The object of this program is to enable the student to perform all the necessary skills and techniques of the bather/brusher phase of dog grooming to produce a professionally groomed pet. Emphasis is placed on individualized hands-on training in a salon setting. Upon completion of this program, the student will receive a diploma and be qualified to be employed as a Bather/Brusher for any professional grooming establishment.



This Class may be taken part time
Monday- Friday, and some
Saturday's
80 hours - 2 to 4 weeks
Students may elect to buy their own
equipment for this class.



INTERNATIONAL PROFESSIONAL GROOMERS, INC PREPARATION - TESTING - CERTIFICATION

Nanhall School Of Grooming offers IPG Testing, Certification and Preparation Seminars and Individual Classes. You may call anytime to arrange testing.

WWW.IPGICMG.COM

The International Professional Groomers, Inc is an International organization which:

Provides International industry standards for the professional pet groomer based upon the countries breed standards of perfection. Tests are currently available for the US, Australia and Canada with translations in French and Spanish.

Provides advanced continuing education programs designed to enhance the technical expertise and business acumen of professional pet groomers.



Provides a Code of Ethics to be followed by all members and certified groomers, suitable for framing.

Provides an examination program whereby the grooming expertise of professional pet groomers may be demonstrated and certified. These tests are based upon the breed standards found in the American Kennel Club's The Complete Dog Book, 20th edition (or your country's governing Kennel Club standards) and the IPG's Certification Guidelines.

Certifies pet groomers in five phases, culminating in the International Certified Master Groomer (ICMG).

Certification Testing conducted by IPG will enable the groomer to be certified in five phases: Certified in Salon Details, Certified Non-Sporting, Certified Terrier, Certified Sporting/Gun Dog, and ultimately as an International Certified Master Groomer (ICMG).



GROOMING COMPETITION PREPARATION



GRADING SYSTEM

To receive a diploma you must have an 80 grade point average by the end of the class. You must study and follow reading assignments. You will have weekly quizzes, a mid-term and a final exam. You will be graded on the dogs you groom. You will also be graded on the following:

<i>Graded On</i>	<i>Grades</i>
Bathing	Homework/Notebook Assignments A 100-94
Drying & Brushing Technique	Unsupervised Work Sessions B 93-87
Ear and Nail Work	Teamwork C 86-80
De-Matting	Sanitation
Clipper Work	Cleanness of Work Station
Handling Dog Situations	AKC Groups
Grooming Sessions	Final Tests on Dogs



Certificate of Completion:

Upon successful completion of the program, students will be awarded a Certificate of Completion.

RULES FOR SCHOOL

- You must have a sincere love of animals.
- Students must be at least 17 years of age, be physically fit and in good health.
- Pet Grooming can be a physically demanding job. You will be required to lift some pets.
- A high school diploma not is required.
- A current tetanus vaccination is required.
- A \$600 deposit must accompany Application.
- Cancellations must be done 30 days before school starts or you will be charged a \$450.00 fee. No refunds after classes have begun.



Attendance Policy:

- Each student must attend 95% of the course.
- A student may make up lost time and work with the Director's permission, pending availability of space.
- All students are required to be punctual.
- Excessive tardiness will affect grade and/or be cause for dismissal. Student leaves are permitted when necessary, if advance notice is provided.
- If you are going to be late, you must notify the school by phone.
- If you are going to be absent, notification must be in by phone as soon as possible.
- This school requires that you show responsibility by being present, on time and professional. (See conditions of dismissal.)

Lunch Facility:

- Nanhall offers an eating room with refrigerator, microwave and toaster oven for student use. There are also several restaurants nearby, including some that deliver.
- Lunch Time is 30 minutes.

Dress Code:

- Personal appearance should project a professional image at all times.
- Students are expected to maintain and abide by all the rules and regulations of the school conducting themselves in a manner that is not disruptive to school or business.
- Rubber-soled, comfortable shoes are recommended.
- No open toe shoes are allowed.

Re-entry/Re-admission Policy

- A student will be allowed to re-enter or be re-admitted to the school if they left in good standing. This means if the student was not dismissed or expelled (please refer to Dismissal Policy).
- Some of the reasons a student may leave school and return in good standing are as follows: illness, illness or death of an immediate family member, work related issues.
- This must be within 3 months of date of leaving.

Conduct:

- Telephones are for school use only. However, in emergencies, the calling party may leave a message.
- No personal phone calls or cell phones.
- Children will not be allowed in the work area.
- Your work area will be cleaned daily. To include: the cleaning of your table, blades, floor, etc. In general, your work area should be left in a condition that would start you in a clean environment every morning.
- Products and equipment in the school may not be loaned or borrowed.
- You have your equipment and are responsible for it. (The school holds no responsibility for fire, theft or vandalism.)
- Everyone will be expected to work in accordance with school agreements. Any deviations from normal class schedule will need approval by the instructor.

Job Placement:

Our school will help assist our students in job position, but we cannot guarantee placement. We will however help in communicating with employers. We do keep a list of prospective employers.

Conditions for Dismissal

1. Absences in excess of 4 days will be cause for dismissal. It is mandatory to be here daily unless an excuse is brought on return. The required number of hours for the course must be completed. Excesses Tardiness over 4 days.
2. Two full days of being absent without contacting the school.
3. Hatred, poor attitude, or roughness of any kind toward the dogs or other students.
4. Insubordination to instructors or owner.
5. If the instructor sees the efforts of the student are not up to full potential.
6. Grade level must be at or above the average of 80. (Extra classes will be pro-rated.)
7. Malicious behavior and/or gossip.
8. Drug use or alcohol intoxication.
9. Disregard for the school and its policies.
10. Unauthorized removal school property.

Make That Decision Now